

## ***MIMBI CAVES TOUR – TERMS & CONDITIONS***

### **COVID-19 Policy:**

Mimbi Caves Campground and Tours is owned by Mimbi Aboriginal Corporation. As an Aboriginal community, we have an obligation to protect our vulnerable residents from COVID-19.

Guests shall comply with all Government (Federal and State) COVID-19 vaccination or testing requirements for entry into Western Australia to access Mimbi Caves Campground (Tours) or any of the services we provide.

### **Tour Booking & Cancellation Policy:**

- If you cancel your tour booking, you must do immediately with the booking agent. Once we have received your notice, this cancellation policy will take effect.
- If you do not inform the booking agent and are a no-show, you will receive no refund of your tour price. If cancellation takes place on the day of the tour, 50% of your price will be forfeited. Cancellation more than 24 hours prior to the departure of the tour will enable a 100% refund of the tour price.
- We reserve the right to cancel or postpone any tour at any time prior to departure if due to weather conditions, road conditions, natural disasters, cultural considerations or other external events it is not viable for us to operate the planned itinerary.
- If we cancel a tour, you may choose between receiving credit toward a future tour or receiving a full refund. We are not responsible for any incidental expenses that you may have incurred as a result of your booking such as visas, vaccinations, or non-refundable flights or accommodation.